

# Are you or someone you know struggling with the rise in the cost of living?

We can help, please contact us as soon as possible.



1

**I am having problems with the cost of living, where can I get some support right now?**

You can call Melton Borough Council Customer Service Team for advice

☎ 01664 502502

✉ Contactus@melton.gov.uk

You can access support though our Community Support Hub

☎ 01664 502342

✉ Here4melton@melton.gov.uk

📍 Phoenix House, Nottingham Road, Melton Mowbray, Leicestershire, LE13 0UL

2

**I am struggling to pay my Council Tax, who should I speak to?**

Melton Borough Council Council Tax department

You can make a claim online or speak to us for advice.

3

**I am homeless or about to be made homeless, who do I call?**

Melton Borough Council Housing Options Team

☎ 01664 502502

✉ Housingoptions@melton.gov.uk

4

**I can't afford to heat my property, where can I get some help?**

☎ **NEA - Action for Warm Homes** 0800 304 7159

☎ **Citizens Advice Leicestershire** 0808 2787854

5

**I am struggling to pay my rent or mortgage, who do I need to contact?**

**You should speak to your landlord or mortgage lender to discuss your options.** If you are a Melton Borough Council tenant your Housing Officer should be able to offer advice and support.

**You may also be eligible for some benefits or a Discretionary Housing Payment** to support with these costs.

You can speak to our teams for further advice and support.

 01664 502 502

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**I am struggling with my mental health and wellbeing.**

**You can call:**

NHS

 111

Mental Health Central Access  
Point Freephone

 0808 800 3302 (24/7)

7

**Am I eligible for pension credit or financial support?**

**You can call:**

Citizens Advice Leicestershire

 0808 2787854

Pension Service helpline

 0800 731 0469

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**I can't afford to feed myself and my family, where can I get some food?**

**Melton Borough Council's  
Community Support Hub**

 01664 502342

 Here4melton@melton.gov.uk

 Phoenix House, Nottingham Road, Melton Mowbray, Leicestershire, LE13 0UL

**Contact the council**

01664 502502

Melton Borough Council,  
Parkside, Station Approach,  
Burton Street, Melton Mowbray,  
Leics, LE13 1GH



Melton  
Borough  
Council

For more information visit [www.melton.gov.uk/costofliving](http://www.melton.gov.uk/costofliving)

**#Here4Melton**